

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:	Group Art Unit: 2663
SRINIVASAN)	Examiner: Derrick W. Ferris
Serial No.: 09/433,497	
Filed: November 3, 1999	CERTIFICATE OF MAILING
Confirmation No.: 2641)	I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450 ON SEPTEMBER 13, 2004.
Atty. File No.: 1631 (42059-00970)	MARSH FISCHMANN & BREYFOGLE LLP
For: "Intelligent Call Routing System")	BY:

AMENDMENT AND RESPONSE AFTER FINAL

Mail Stop: RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 SEP 1 7 2004
Technology Center 2600

Dear Sir:

This Amendment and Response is filed with a Request for Continued Examination and is responsive to the Final Office Action mailed March 25, 2004. Also enclosed is a request for a three-month extension of time, thereby extending the time period for response from June 25, 2004 to September 25, 2004, as well as a check in the amount of \$1,720.00 representing payment of the \$770.00 RCE filing fee and \$950.00 for a three-month extension of time. Please credit any overpayment or charge any underpayment to Deposit Account No. 50-1419.

Please amend the above-identified patent application as follows:

AMENDMENT TRANSMITTAL LETTER (Large Entity) Applicant(s): SRINIVASAN SEP 1 6 2006						Docket No. 1631(42059-00970)		
Application No. 09/433,497	Filing Date	Examiner		Customer N 25231	lo.	Group Art Un 2663	it Confirmation No. 2641	
Invention: "INTELLIGENT CALL ROUTING SYSTEM"								
COMMISSIONER FOR PATENTS: Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below. RECEIVED SEP 1 7 2004								
CLAIMS AS AMENDED Technology Center 2600								
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR		R EXTRA		RATE	ADDITIONAL FEE	
TOTAL CLAIMS	24 -	28 =			x	\$18.00	\$0.00	
INDEP. CLAIMS	4 -	4 =		0	x	\$86.00	\$0.00	
Multiple Dependen	nt Claims (check if app	olicable)					\$0.00	
		TOTAL ADDITIONAL F	EE FOR	R THIS AME	ENE	OMENT	\$0.00	
No additional fee is required for amendment. Please charge Deposit Account No. in the amount of A check in the amount of to cover the filing fee is enclosed. The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-1419 Any additional filing fees required under 37 C.F.R. 1.16. Any patent application processing fees under 37 CFR 1.17. Payment by credit card. Form PTO-2038. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. Dated: SEPTEMBER 13, 2004								
ROBERT G. CRO REGISTRATION MARSH FISCHM 3151 S. VAUGHN AURORA, CO 800 720-562-5506	I NO. 34,806 1ANN & BREYFOGLE I WAY #411	E LLP	the Uni class m P.O. Bo	ited States Ponail in an envelox 1450, Alexar T. 13, 2004 (Date)	ostal lope ndria	Service with seaddressed to "C	e is being deposited with ufficient postage as first ommissioner for Patents, or [37 CFR 1.8(a)]	

cc:

TERRI BELICH

Typed or Printed Name of Person Mailing Correspondence